

# Alibaba.com Assessed Supplier



## Assessment Report

*Presented to*

### **Guangzhou Caizhu Hardware Handicraft Article Factory**

广州市番禺区彩珠五金工艺制品厂

Gold Supplier & Assessed Company Relationship:	<input checked="" type="checkbox"/> Self-owned <input type="checkbox"/> Wholly Owned <input type="checkbox"/> Shareholder/Partner <input type="checkbox"/> Kindred between Owners <input type="checkbox"/> Cooperation Partner
Company Address	No. 1, er heng Yi Street, Daban Industrial Zone, Tingen Village, Shiqiao Town, Panyu District, Guangzhou City, Guangdong Province, China.
City / Country:	Guangzhou, China
Consigner of Assessment:	Alibaba
Gold Supplier Member ID:	cncaizhu
Gold Supplier Company Name:	Guangzhou Caizhu Hardware Handicraft Article Factory
Contact Person:	Mr. Wu Zhang
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Fax Number:	0086-20-84667673
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Website Address (URL):	<a href="http://caizhu.en.alibaba.com">http://caizhu.en.alibaba.com</a>

*Service Provided by TÜV SÜD Certification*

*Report No.: 10881692\_P+T*





Alibaba.com Assessed Supplier  
Assessment Report

Report No.: 10881692\_P+T

Report Number:	10881692_P+T		
Date of Assessment:	23/Nov./2020	Report Date:	23/Nov./2020
Assessor's Name:	Jokey Yang	Validity Period:	24/Nov./2020-- 23/Nov/2021
Reviewed By:	Echo Lai		

**Important Notes:**

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Report No:	10881692_P+T	Report date:	23/Nov./2020	Assessed By	Jokey Yang
CONFIDENTIAL		All Rights Reserved (20201117)			Page No: 2 of 25



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## Section 1: Company Overview

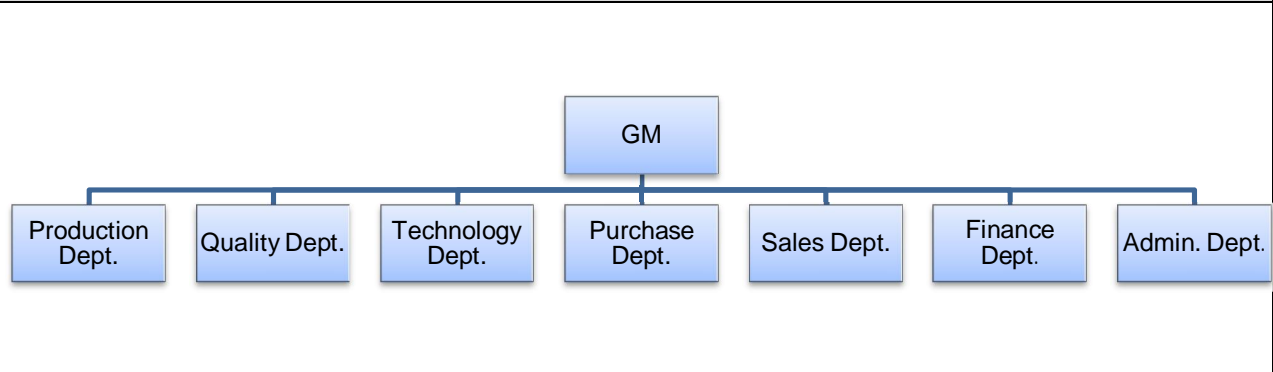
Company Overview			
<b>1.1 Legal Validity</b>			
Does the company have a valid business license?	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	Business License Number:	440126000274925
Year Established:	23/Apr./2003	Validity Period:	23/Apr./2003 -- 31/Dec./2049
Export Experience:	19 Years	Industry Experience:	19 Years
Registered Address:	No. 27, Daping Village Industrial Zone, Shatou Street, Panyu District, Guangzhou City, Guangdong Province, China.		
Company Address:	No. 1, er heng Yi Street, Daban Industrial Zone, Tingen Village, Shiqiao Town, Panyu District, Guangzhou City, Guangdong Province, China.		
Annual review conducted by the Industrial & Commercial Bureau?	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	Reviewed By:	Guangzhou Industrial and Commercial Bureau Panyu Branch
Registered Capital:	N/A		
Corporate Representative:	Mr. Gongquan Huang		
Industry:	Home and Garden		
Type of Ownership:	<input type="checkbox"/> Private Owner <input type="checkbox"/> Public Company <input type="checkbox"/> Joint Venture <input type="checkbox"/> Stated Owned <input checked="" type="checkbox"/> Sole Proprietorship <input type="checkbox"/> Other		
Products /Service:	pet cage, coffee capsule holder, wine rack, bathroom rack, tile display rack		
<b>1.2 Company Building Information</b>			
Certification Type: <input type="checkbox"/> Land Certification <input type="checkbox"/> Real Estate Certification <input checked="" type="checkbox"/> Lease Agreement <input type="checkbox"/> Factory Officer Claimed			
Total Building Size: <u>5285</u> m <sup>2</sup>			
Number of Building(s) : <u>2</u>			
Office Size: <u>1000</u> m <sup>2</sup>			



## Section 2: Human Resources

### Human Resources

#### 2.1 Company Chart



#### 2.2 Employee Headcount

Department Name	Full Time Employee(s)	Part-Time Employee(s)	Total
GM	1	0	1
Production Dept.	53	0	53
Quality Dept.	5	0	5
Technology Dept.	4	0	4
Purchase Dept.	1	0	1
Sales Dept.	10	0	10
Finance Dept.	3	0	3
Admin. Dept.	4	0	4
<b>Total Number:</b>	81	0	81

#### 2.3 Management

Department	Name	Title	Education	Year(s) in Current Company
Confidential	Confidential	Confidential	Confidential	Confidential



## Section 3: Current Export Situation

### Current Export Situation

There are 5 foreign trading employee(s) in the company.

Working Experience	Headcount	Accepted Language	Listening & Speaking	Reading & Writing
Over 30 Years	0	English	Yes	Yes
21-30Years	0	N/A	N/A	N/A
11-20 Years	1	N/A	N/A	N/A
6-10 Years	2	N/A	N/A	N/A
2-5 Years	1	N/A	N/A	N/A
Less than 2 years	1	N/A	N/A	N/A

Does the company have a valid export license?	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
Export License Registration No.:	01993375
Total Revenue (Previous Year):	Confidential
Total Export Revenue (Previous Year):	Confidential
Estimated Export Revenue (Current Year):	Confidential
Trade Agents Employed Overseas:	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
Nearest Port:	Guangzhou nansha Port
Accepted Payment Terms	<input checked="" type="checkbox"/> FOB <input checked="" type="checkbox"/> CIF <input checked="" type="checkbox"/> EXW <input checked="" type="checkbox"/> CFR
Accepted Payment Type:	<input checked="" type="checkbox"/> L/C <input checked="" type="checkbox"/> T/T <input checked="" type="checkbox"/> Credit Card <input checked="" type="checkbox"/> Cash <input checked="" type="checkbox"/> West Union <input checked="" type="checkbox"/> Money Gram <input checked="" type="checkbox"/> Paypal <input type="checkbox"/> Moneybooker
Average lead time from product order confirmation to production delivery (products exiting the factory):	20 Days
Average lead Time	
Product Category	Lead Time
pet cage	20 Days
coffee capsule holder	20 Days
wine rack	20 Days
bathroom rack	20 Days
tile display rack	20 Days
Average Sampling Time	
Product Category	Lead Time
pet cage	20 Days
coffee capsule holder	20 Days



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wine rack	20 Days
bathroom rack	20 Days
tile display rack	20 Days
The Shortest Sampling Time	
Product Category	Shortest Lead Time
pet cage	20 Days





## Section 4: Export Business Capacity

Export Business Capacity			
4.1 Market Distribution (Previous 12 Months)			
Market	Main Product(s)	Revenue (USD)	Total Revenue (%)
North America	pet cage, coffee capsule holder, wine rack, bathroom rack, tile display rack	Confidential	40.0
South America	pet cage, coffee capsule holder, wine rack, bathroom rack, tile display rack	Confidential	6.0
Eastern Europe	pet cage, coffee capsule holder, wine rack, bathroom rack, tile display rack	Confidential	4.0
Southeast Asia	pet cage, coffee capsule holder, wine rack, bathroom rack, tile display rack	Confidential	9.0
Africa	pet cage, coffee capsule holder, wine rack, bathroom rack, tile display rack	Confidential	2.0
Oceania	pet cage, coffee capsule holder, wine rack, bathroom rack, tile display rack	Confidential	2.0
Mid East	pet cage, coffee capsule holder, wine rack, bathroom rack, tile display rack	Confidential	2.0
Eastern Asia	pet cage, coffee capsule holder, wine rack, bathroom rack, tile display rack	Confidential	1.0
Western Europe	pet cage, coffee capsule holder, wine rack, bathroom rack, tile display rack	Confidential	17.0
Central America	pet cage, coffee capsule holder, wine rack, bathroom rack, tile display rack	Confidential	1.0
Northern Europe	pet cage, coffee capsule holder, wine rack, bathroom rack, tile display rack	Confidential	3.0



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Southern Europe	pet cage, coffee capsule holder, wine rack, bathroom rack, tile display rack	Confidential	1.0
South Asia	pet cage, coffee capsule holder, wine rack, bathroom rack, tile display rack	Confidential	4.0
Domestic Market	pet cage, coffee capsule holder, wine rack, bathroom rack, tile display rack	Confidential	8.0
<b>4.2 Main Clients</b>			
<b>Client Name</b>	<b>Main Product(s)</b>	<b>Total Revenue (%)</b>	
Confidential	Confidential	Confidential	



## Section 5: Production Capacity

Production Capacity				
5.1 Annual Production Capacity (Previous Year)				
pet cage: 120,000 Sets per Year, coffee capsule holder: 600,000 Sets per Year, wine rack:1,200,000 Sets per Year, bathroom rack: 1,200,000 Sets per Year, tile display rack:1,200 Sets per Year				
5.2 Production Capacity				
Product Name	Production Line Capacity	Actual Units Produced (Previous Year)		
pet cage	10,000 Sets per Month	120,000 Sets per Year		
coffee capsule holder	50,000 Sets per Month	600,000 Sets per Year		
wine rack	100,000 Sets per Month	1,200,000 Sets per Year		
bathroom rack	100,000 Sets per Month	1,200,000 Sets per Year,		
tile display rack	100 Sets per Month	1,200 Sets per Year		
5.3 Production Machinery				
Machine Name	Brand & Model No.	Quantity	Number of Year(s) Used	Condition
Wire Cutting Machine	No information	10	10	Acceptable
Punching Machine	J23-63 and no information	7	10	Acceptable
Shearing Machine	DM and QC12Y	4	10	Acceptable
Bench Drilling	TIANHU and Z4125	10	9	Acceptable
Welding Machine	No information	34	10	Acceptable
Bending Machine	BEILI and WC67	1	10	Acceptable
5.4 Testing Machinery				
Machine Name	Brand & Model No.	Quantity	Number of Year(s) Used	Condition
Vernier Caliper	GuangLu and no information	30	4	Acceptable
5.5 Subcontractors				
Subcontractor Name	Product Subcontracted	Volume Supplied	Cooperation Period (Years)	
N/A	N/A	N/A	N/A	



## Section 6: Quality Assurance

Quality Assurance				
<b>6.1.1 Quality Management System Certification</b>				
Certification	Certified By	Certificate No.	Business Scope	Validity Date
N/A	N/A	N/A	N/A	N/A
<b>6.1.2 Product Certification</b>				
Certification	Certified By	Certificate No.	Product Name & Model No.	Validity Date
N/A	N/A	N/A	N/A	N/A
<b>6.2 Testing Report</b>				
Certification	Certified By	Certificate No.	Product Name & Model No.	Validity Date
N/A	N/A	N/A	N/A	N/A
<b>6.3 Quality Control Management</b>				
Item	Content	Observations /Comments		
6.3.1	Is there quality control on all production lines?	<input checked="" type="checkbox"/> Yes, all production lines have adequate quality control <input type="checkbox"/> Yes, some production lines have adequate quality control <input type="checkbox"/> No		
6.3.2	Do the QA/QC inspectors work independently from the production line?	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No		
6.3.3	Who does the QC/QA Manager /Supervisor report to?	Supervise-Mr. Shaomin Huang		
6.3.4	How many QA/QC inspectors in total?	5		
No. of Employees in Each Production Line:				
Production Line	Supervisor	No. of Operators	No. of In-line QC/QA	
Production Workshop	2	48	5	
<b>6.3.5 Average Guarantee Time</b>				
Product Category	Guarantee Time			
pet cage	1 Year			
coffee capsule holder	1 Year			
wine rack	1 Year			
bathroom rack	1 Year			
tile display rack	1 Year			
<b>6.3.6 The Longest Guarantee Time</b>				
Product Category	Guarantee Time			
pet cage	1 Year			



#### 6.4 Supplier Management

Item	Content	Observations /Comments
6.4.1	Does the company have a supplier assessment procedure?	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
6.4.2	Does the company have an updated list of approved suppliers?	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
6.4.3	Has the company established and implemented a standard procedure for purchasing contract review and approval?	<input checked="" type="checkbox"/> Yes, with written standard procedures <input type="checkbox"/> Yes, with written procedure but lack of consistent standard <input type="checkbox"/> No
6.4.4	Does the company keep its supplier assessment reports?	<input type="checkbox"/> Yes, assessment reports are available for more than 3 years <input type="checkbox"/> Yes, assessment reports are available for the last 1-3 years <input checked="" type="checkbox"/> Yes, assessment reports are available for the previous 12 months <input type="checkbox"/> No
6.4.5	Are the company's purchasing documents sufficient to ensure product safety control and their customers' requirements?	<input type="checkbox"/> Yes, the purchasing document includes all the information required <input checked="" type="checkbox"/> Yes, however the purchasing document includes incomplete information <input type="checkbox"/> No
6.4.6	Is there a procedure to conduct random product inspections after final packaging?	<input type="checkbox"/> Yes, with clear standard and written inspection records <input checked="" type="checkbox"/> Yes, with inspection records but no procedures <input type="checkbox"/> Yes, with procedures but no inspection records <input type="checkbox"/> No, inspections are not necessary

#### 6.5 After Sales Service

Item	Content	Observations /Comments
6.5.1	Is customer feedback, including complaints, clearly recorded and maintained?	<input checked="" type="checkbox"/> Yes, with a standard feedback form and records <input type="checkbox"/> Yes, with a standard feedback form but no records <input type="checkbox"/> Yes, with records but no standard feedback form <input type="checkbox"/> No
6.5.2	Are there any clear procedures for handling customer complaints?	<input checked="" type="checkbox"/> Yes, with clear procedures and written records <input type="checkbox"/> Yes, with clear procedures but no written records <input type="checkbox"/> Yes, with written records but no clear procedures <input type="checkbox"/> No
6.5.3	Is there a closed-loop corrective action system in place?	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No



6.5.4	Can finished/package products be traced by lot identification to the appropriate raw material test reports?	<input checked="" type="checkbox"/> Yes, with procedures to trace raw materials <input type="checkbox"/> Yes, main raw material can be traced <input type="checkbox"/> No, only the production date can be traced <input type="checkbox"/> No
6.5.5	Is there a product alert and recall procedure?	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No

## Section 7: Production Process Management

Quality Control Management		
Item	Content	Observations /Comments
7.1	Is the factory tidy and clean enough for production?	<input type="checkbox"/> Yes, very good <input checked="" type="checkbox"/> Yes, acceptable <input type="checkbox"/> No, needs improvement <input type="checkbox"/> No, very poor
7.2	Are the following items /documents provided at the appropriate location?	<input type="checkbox"/> Work instructions <input checked="" type="checkbox"/> Approved sample <input type="checkbox"/> Product picture <input type="checkbox"/> No the above-mentioned was not available.
7.3	Are written instructions available for onsite material inspection/testing? Are the relevant records maintained?	<input type="checkbox"/> Yes, with clear written instructions and records <input checked="" type="checkbox"/> Yes, with written instructions but no records <input type="checkbox"/> Yes, with records but no written instructions <input type="checkbox"/> No
7.4	Are written inspection/testing instructions available for finished products? Are the relevant records maintained?	<input type="checkbox"/> Yes, with clear written instructions and records <input checked="" type="checkbox"/> Yes, with written instructions but no records <input type="checkbox"/> Yes, with records but no written instructions <input type="checkbox"/> No
7.5	How are finished products inspected?	<input checked="" type="checkbox"/> 100% of products with detailed inspection <input type="checkbox"/> Random inspection <input type="checkbox"/> No inspection <input type="checkbox"/> No inspection necessary
7.6	Are units that failed inspection clearly marked and separated to prevent accidental dispatch?	<input checked="" type="checkbox"/> Yes, the units are separated and marked clearly <input type="checkbox"/> Yes, the units are separated but not marked clearly <input type="checkbox"/> No
7.7	How are finished products that failed inspection handled?	<input checked="" type="checkbox"/> Repaired and re-inspected <input type="checkbox"/> Thrown away <input type="checkbox"/> No inspection necessary



## Section 8: R & D Capacity

R&D Capacity				
8.1 Current Situation				
There are <u>4</u> R&D engineer(s) in the company.				
Education Level	Headcount		Work Experience	Headcount
Doctorate	0		Over 30 Years	0
Post-Graduate	0		21-30 Years	1
Graduate	0		11-20 Years	2
Junior College	4		6-10 Years	1
Technical School	0		2-5 Years	0
High School	0		Less than 2 years	0
Patent Situation				
Patent No.	The Name of the Patent	The Patent Type	Available Date	
ZL 2012 3 0082615.5	Wire wine rack	Appearance design	08/Aug./2016	
ZL 2012 3 0082613.6	Chain wine rack	Appearance design	08/Aug./2016	
Brand Situation				
Registration/ application No.	Brand Name	For Approval to Use Goods	Validity Date	Ref.
6653405	CAIZHU	Containers for household or kitchen; a Napkin holder; soap rack; the iron frame; grills; racks; the clothing hanger; Candle Holder (Menorah); toilet paper rack; towel rack and towel ring frame(stop)	28/Mar./2018 -- 27/Mar./2028	Photo in Section 11 (Trademark Photos)



6653404	CAIZHU	Display cabinets(furniture); table; TV stand; a coat rack (furniture); tableware cabinet; a magazine rack; storage shelf; shelf; report display; metal furniture (stop)	28/Mar./2018 -- 27/Mar./2028	Photo in Section 11 (Trademark Photos)
<b>The Average Time For New Products Launched</b>				
<b>Product Category</b>		<b>Lead Time</b>		
pet cage		30 Days		
coffee capsule holder		30 Days		
wine rack		30 Days		
bathroom rack		30 Days		
tile display rack		30 Days		
<b>The Shortest Time For A New Item Launched</b>				
<b>Product Category</b>		<b>Shortest Lead Time</b>		
pet cage		30 Days		
Does the company provide ODM service for others?	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No			
Are there relevant design input/output, review, and verification documents available for the assessment company?	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No			
Based on inspection, are R & D employees equipped with adequate specialized equipment?	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No			
If yes, please list all key equipment used:	N/A			
Do R& D employees use any specific software for designing new products?	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No			
If yes, please list the main software used:	Auto CAD, Pro/E, SolidWorks			
Please list all certifications and/or qualifications of the R & D department:	N/A			
Has the company established standard design procedures for new products?	<input type="checkbox"/> Yes, with clear written instructions <input checked="" type="checkbox"/> Yes, without written instructions <input type="checkbox"/> No			
Have the designed products been internal verified or validated?	<input type="checkbox"/> Yes, with clear written records <input checked="" type="checkbox"/> Yes, only part written records <input type="checkbox"/> Yes, without written records <input type="checkbox"/> No			





Have the designed products been tested by a third-party inspection body?	<input type="checkbox"/> Yes, all designed products have been tested <input checked="" type="checkbox"/> Yes, only part of designed products have been tested <input type="checkbox"/> No
Are the designed products confirmed by the customers?	<input type="checkbox"/> Yes, all designed products have been confirmed <input checked="" type="checkbox"/> Yes, part of designed products have been confirmed according to client's requirements <input type="checkbox"/> No
Does the company has qualification requirements for designers?	<input type="checkbox"/> Yes, with written job description <input checked="" type="checkbox"/> Yes, without written job description <input type="checkbox"/> No, but at least two years design experience is needed <input type="checkbox"/> No
Are the designers' qualifications recognized by the company?	<input type="checkbox"/> Yes, with written records <input type="checkbox"/> Yes, without written records <input checked="" type="checkbox"/> No
<b>8.2 R&amp;D Real Case Description (Confidential)</b>	
<b>8.3 Design Process (N/A)</b>	
<b>8.4 Design Devices(N/A)</b>	









## Section 9: Company Development / Expansion Plans

Company Development / Expansion Plans		
Item	Company Development Action	Timeframe
1	The company will increase turnover by 30%.	1 year
2	The company will develop more new types of outdoor products and display products.	1 year



## Section 10: Production Flow

Production Flow					
No	Production Process	No	Production Process	No	Production Process
1		2		3	
	Wire Straightening and Cutting		Punching		Welding
4		5		6	
	Drilling		Polishing		Packing



## Section 11: Certification & Photos

### Certification & Photos

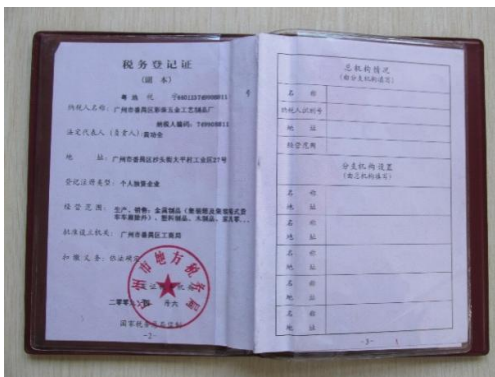
#### Certification & Photos -- Business License (Original)



#### Certification & Photos -- Business License (Duplicate) with Certificate / Records of Annual Inspection



#### Certification & Photos -- Tax Registration Certificate



#### Certification & Photos -- Permit for Opening Bank Account



#### Certification & Photos -- Organization Code Certificate



#### Certification & Photos -- Custom Clearance Registration Form





# Alibaba.com Assessed Supplier Assessment Report

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## Certification & Photos -- Import and Export Enterprise Registration

对外贸易经营者备案登记表

备案登记编号: 31200775 组织机构代码: 440176909011

经营企业名称:	广东高美达五金工艺制品厂		
国家海关名称:	Guangdong GaoMeiDa Hardware Factory		
组织机构代码:	78949011	经营范围:	五金制品加工制造
住所:	广东省东莞市沙田镇太平村工业大道27号		
经营地址 (中文):	No.27 Industrial Street, Gaoping Industrial Zone, Shatou Town, Dongguan City, Guangdong, China		
联系电话:	0769-83250411	联系人:	陈永基
电子邮箱:	gl114@163.com	手机号码:	13922681823
主要联系人姓名:	陈永基	主要联系人电话:	13922681823
对外贸易经营者备案登记表编号:	31200775		
发证机关:	广东省对外贸易经营者备案登记机关		
发证日期:	2012年03月08日		
备注:			

请妥善保管此表, 以备海关查验。 对外贸易经营者备案登记表有效期为一年, 逾期自动失效。

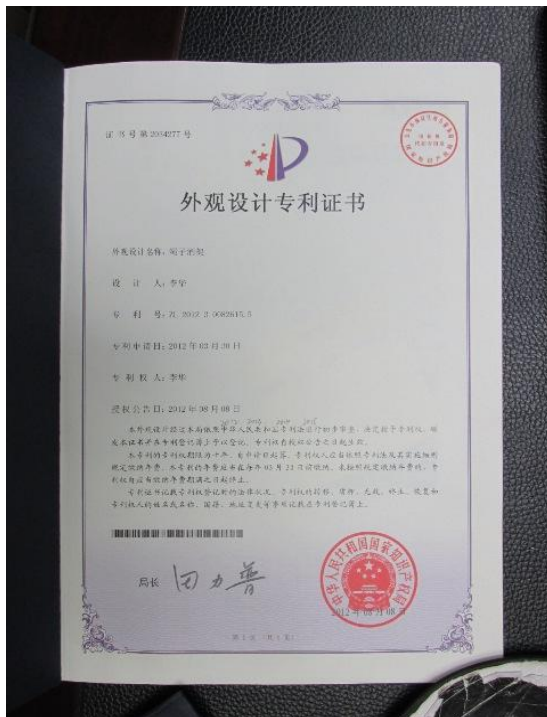
2012年03月08日

## Certification & Photos --N/A

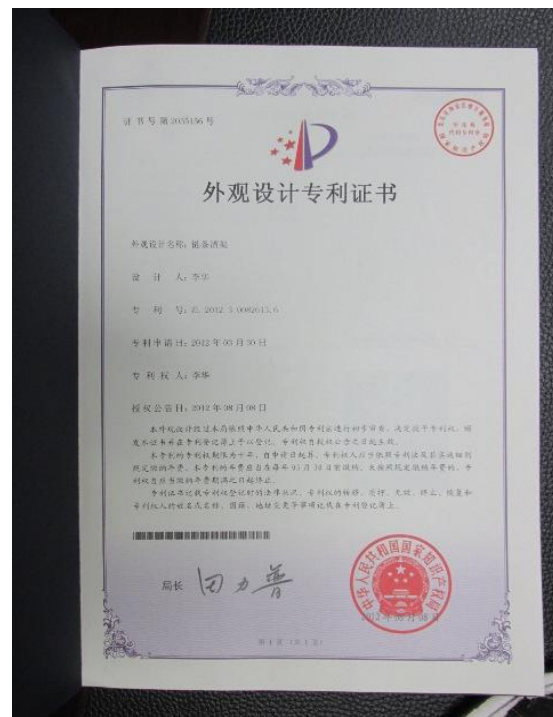
N/A

## Patent Photos

### Certification & Photos -- Patent 1



### Certification & Photos -- Patent 2









## Section 12: Company and Product Samples

### Company and Product Samples

#### Company Gate



#### Office



#### Workshop



#### Workshop







Product Sample



Product Sample



Product Sample



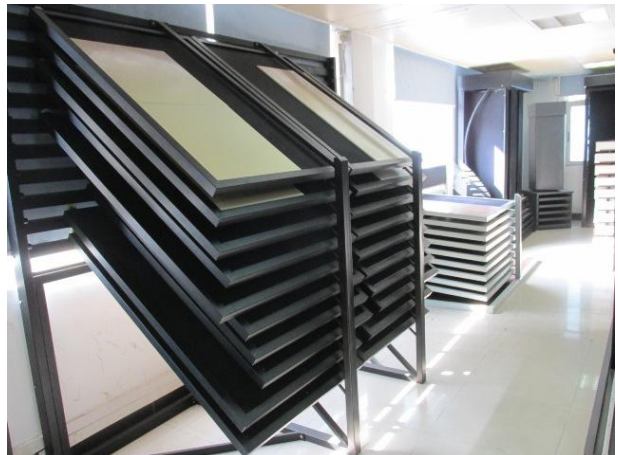
Product Sample



Product Sample



Product Sample







## Section 13: Competitive Advantages

<b>13.1 Product Group Capacity (Confidential)</b>		
<b>13.1.1 Products Sold (Within 12 Months) (Confidential)</b>		
<b>13.1.2 Suppliers Cooperated With (Within 12 Months) (Confidential)</b>		
<b>13.1.3 Real Case Description: (Confidential)</b>		
<b>13.2 Real Case for Lower MOQ &amp; Short Lead Time</b>		
<b>Products Name</b>	<b>MOQ (Within 12 Months)</b>	<b>Shortest Lead Time</b>
pet cage	100 Sets	25 Days
coffee capsule holder	1,000 Sets	25 Days
wine rack	1,000 Sets	25 Days
bathroom rack	1,000 Sets	25 Days
tile display rack	1 Sets	20 Days
<b>13.3 Real Case for Large Contract (Confidential)</b>		
<b>13.4 Overseas After Sales Service Capacity</b>		
<b>13.4.1 Average Response Time:</b>	1 Day	
<b>13.5 After Sales Service Capacity</b>		
Does the company accept small order?	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	

-- End of Report --